

## AMENDMENT

### In the Specification:

Please replace the paragraph starting on page 6, line 26 (page 7, line 19, of the resubmitted specification), with the following paragraph.

After the category is chosen, the service provider clicks on Continue 1020, and in one embodiment, a logic unit within the controller computer 300 then presents the service provider with a web page 1200 as illustrated in FIG. 4. The web page 1200 requests the service provider to create a listing for the information the service provider will be providing through the web site. In the embodiment shown in FIG. 4, the web site allows the service provider to list information in two formats, a live answer format or a recorded format. The live answer format is described in more detail in co-pending U.S. Application No. 09/414,710, which is incorporated by reference in its entirety herein. Through this web page 1200, the controller computer requests the service provider to designate a format 1210, e.g., Recorded Listing, and to provide a title 1220 and a text description 1230 of the information that the service provider will be providing. The web page 1200 also requests the service provider to designate a price 1240 for the information to be provided. The embodiment in FIG. 4 shows the price 1240 as being a price per minute, but the price need not be a rate per period of time and may also include a flat price. As shown in FIG. 4A, the web page 1200 may accept additional descriptive [information] information 1250, such as a photo of the service provider, and offer the listing and the description in different languages.

**In the Figures:**

Figure 6 has been amended to delete reference numbers 1511 and 1521. A proposed replacement Figure 6 incorporating these changes is being submitted herewith for the Examiner's approval.